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14th August 2003

Dear John

I wish to compliment you on your Builder Cost Windows program which we have had in use for approximately 3 years and previously your DOS based system.

I have found it a comprehensive and thorough program which not only provides fast efficient quoting, but also assists in the many aspects of project management.

The initial set up with the comprehensive assemblies and the price list which were part of the system provided a fast easy start-up and coupled with your excellent support has been easier to implement than any other program we have used.

The system has impressed us with its versatility over a whole range of building requirements and is comprehensive to the smallest details. It operates and quotes in a process which is easy to understand particularly to those with a building background, but is also operated by our office staff with complete confidence.

We can only recommend this system and thank you for your full support in its implementation and operation.

Yours faithfully

Robb Veenman

Veenman Constructions Pty Ltd